Sarcasm on Social Media

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Sarcasm

- Sarcasm is typically harder to identify when compared to other sentiments (e.g., anger, joy, etc.)
- Sarcasm includes two opposing meanings:
 - The literal meaning
 - The intended meaning
- These two meanings are the same for non-sarcastic statements

Sarcasm

• Identifying sarcasm also requires context information

"I am really happy for you."

• Sometimes context is given in a different format



Sarcasm Detection Tools

Long term: develop social media tools for tagging content

- 1. Classify posts as fake news, satire, serious, funny, etc.
- 2. Help new users that are not familiar with some forms of communication (e.g., memes)
- 3. Transfer tools to other languages and domains















Not Sarcastic







Two captions for each image:

- 1. User-assigned caption
- 2. Auto-generated caption



This is a sarcastic post overall, considering user given caption and image.



Posts can additional contain a message written by the person sharing the content





The final model takes all of this information into account, but we cannot be certain that we are using the information appropriately.

This Study

- We interviewed 20 avid users of Twitter and Facebook
- We asked them how they detect sarcasm on social media
- We asked them how they express sarcasm

Related Work

Sarcasm detection is considered a form of sentiment analysis

- When a sarcastic statement is made in an in-person conversation, the audience has access to non-verbal cues and can more easily translate the statements into the corresponding intended meaning (Gibbs et al.)
- Sarcasm has always positive literal meaning with negative intended meaning and can be explained as violation of Grice's maxims of cooperative dialogues. (Filatova et al., Kreuz et al.)
- The first CS paper on sarcasm detection (2006) uses the phrase "yeah, right!" as the clue to find sarcasm. (Tepperman et al.)

Related Work

- Most studies use self-annotated posts for labeling training data
- On Twitter, Facebook, and Instagram people use #sarcasm
- On Reddit posters will use /s

Research Gap

Goals: Understand how users recognize sarcastic contents on social media, with/without context

Study what factors impact the ways of how they express sarcasm

Study how users respond to sarcasm



Interviews

- Semi-structured interviews
- Interviews were roughly 25 minutes each
- 20 Participants:
 - 10 from Springfield, Missouri, USA (English)
 - 10 from Dhaka, Bangladesh (Bengali).
- Recruitment
 - Blend of Convenience, Purposive, Snowball Sampling.
 - Recruitment Flyer, Social Media
 - In-person, Skype.
 - Anonymous.

Criteria:

- Must have an account with at least one SNS for more than a year.
- Must be an active user on SNS with spending 5-7 hours per week.

Demography:

- Age range: 19 ~ 34 years
- Gender: 16 male, 4 female
- Language: 10 English, 10 Bengali
- Occupation: 5 undergraduate students, 6 graduate students, 6 employed with graduate/undergraduate degrees, 3 currently unemployed.

Participants

Data Collection and Analysis

283 minutes of audio-recorded interview data

A collection of field notes

Transcribed for analysis

Grounded theory: open codes – axial codes – final codes

Types of Users on Social Media

- Users: understand and use sarcasm
- <u>Disenchanted</u>: understand but do not use
- <u>Detectors</u>: understand but do not know how to use
- <u>Non-users</u>: do not use or understand sarcasm

- 1. Exaggeration of sentiments
- 2. Opposing sentiments
- 3. Incorrect use of punctuation
- 4. References to recent phenomena
- 5. Posting of memes

- 6. Use of capitalization
- 7. Use of unusual writing styles
- 8. Incorrect spelling
- 9. Use of similar sounding words
- 10. Use of reactions and emojis

- **Exaggeration of sentiments** 1.
- **Opposing sentiments** 2.
- 3.
- 4.
- 5.

- 6. Use of capitalization
- 7. Use of unusual writing styles

Incorrect use of p ling Look for words that indicate an References to rec sounding words extreme. Posting of memes 10. Use of reactions and emojis

"It does not matter what emotion you are showing, exaggeration of it will automatically make your targeted person confused whether it is sarcasm or not, since it is so common." (P8)

"That is absolutely the most incredible pizza of all time."

6. Use of capitalization Exaggeration of sentiments 1. **Opposing sentiments** 7. Use of unusual writing styles 2. Incorrect use of p 3. ing Look for opposing sentiments References to rec sounding words 4. instead of taking an average. 5. Posting of memes

"Terribly terrific."

"Wow! This is ugly."

- 1. Exaggeration of sentiments
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- 3. Incorrect use of punctuation
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- 7. Use of unusual writing styles
- 8. Incorrect spelling

unding words

Don't drop or ignore punctuation.

and emojis

"Suppose, you are surprised and want to say "wow", what mark will you use? You will use exclamation mark with that. But "wow" with a period after that just says that you are not much impressed, rather you might be annoyed and are trying to show your annoyance or callousness with a cold wow." (P19)

"Wow."

1.	Exaggeration of se	ntiments	6.	Use of capitaliz	ation
2.	Opposing sentime	Compare text	to re	ecent media.	writing styles
3.	Incorrect use of p				ng
4.	References to recent phenomena		9.	Use of similar s	ounding words
5.	Posting of memes		10.	Use of reaction	s and emojis

"when a new Star Wars movie comes you can expect to see a lot of sarcastic comments referencing to famous quotes from the movie. Like, people might try to use "May the force be with you." (P1) "A few years ago, there was a live interview... The reporter asked how the people felt about the winter. So, one of them told... in local dialect, and a particular word in that dialect means something bad in proper Bengali... Every year when winter comes, you will see some people to refer to that." (P17)

- 1. Exaggeration of continuents
- 2. Opposing sentir Make image classifier meme-aware. riting styles
- 3. Incorrect use of punctuation
- 4. References to recent phenomena
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- o. Incorrect spennig
- 9. Use of similar sounding words

conitolization

10. Use of reactions and emojis





Exaggeration of sentiments
Opposing sentiments
Incorrect use of production
References to rec
Do not alter or ignore case.

10. Use of reactions and emojis

5. Posting of memes

"If I say, the book is SOOOOO good that if you close it once you wouldn't want to open it again. It obviously has opposing sentiments in a single sentence, but when I am using this type of sentence in a conversation, I don't want others to miss that I made a sarcastic remark. So, it makes sense to emphasize to catch their eyes." (P13)



"You know, no one in general, nowadays write in Sadhu form. So, when you see a piece of text on Facebook that is in Sadhu language, if it is not from some old books or something, you instantly know there is something the person is trying to do. I often find that posts written in Sadhu, are actually sarcastic. At least the person is trying to say something funny, if it's not exactly sarcasm." (P12)

- 1. Exaggeration of s
- 2. Opposing sentim
- 3. Incorrect use of punctuation
- 4. References to recent phenomena
- 5. Posting of memes

Do not autocorrect text.

zation

writing styles

- 8. Incorrect spelling
- 9. Use of similar sounding words
- 10. Use of reactions and emojis

Soft Bengali Sound	Hard Bengali Sound	English Sound
র	ড়	r
ত	ថ	t
দ	ড	d
স	শ	S

- 1. Exaggeration of s
- Do not autocorrect grammar.

zation

writing styles

- 2. Opposing sentime
- 3. Incorrect use of punctuation
- 4. References to recent phenomena
- 5. Posting of memes

- 8. Incorrect spelling
- 9. Use of similar sounding words
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In Bengali, it was common to replace a word with a similar sounding word that has a different meaning.

- 1. Exaggeration of s
- 2. Opposing sentim
- 3. Incorrect use of punctuation
- 4. References to recent phenomena
- 5. Posting of memes

Do not ignore reactions or emojis.

l writing styles

zation

- 8. Incorrect spelling
- 9. Use of similar sounding words

10. Use of reactions and emojis

If I see a friend write something very serious and put a wink emoji at then end, then I'll know this person is being sarcastic about the comment.

Why Detect Sarcasm

"It often happens that I am being ridiculous with my friends on a sarcastic post, and my aunt comments in a serious tone. Then, I have to explain that we are joking or being sarcastic." (P1)

"There are some people who just take everything lightly. If I write about something, and someone gives a "haha" on that it upsets me a lot. I don't know why even Facebook gave this emoji. ... I often write with my post, I will block whoever gives a "haha" without understanding the post." (P16)



Recommendations:

- 1. Look for extreme words
- 2. Look for opposing sentiments
- 3. Do not ignore punctuation
- 4. Do not ignore capitalization
- 5. Ensure that model is relevant (take into account cyclical or temporal context)
- 6. Make image classification meme-aware
- 7. Take into account regional context
- 8. Do not autocorrect text
- 9. Do not autocorrect grammar
- 10. Take emojis into account



Thank you!

Questions?

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